



ARON
GROUPS

CUSTOMER **LOYALTY CLUB**

TERMS &
CONDITIONS



LOYAL
TRADERS
STRONGER
TOGETHER



MEMBERSHIP TIERS

The Customer Loyalty Club has been designed to appreciate and reward users for their loyalty and trading activity. It features five VFX Score based tiers, where clients can move up or down depending on their level of activity.

LEVEL	VFX SCORE RANGE
 VANGUARD	0 to 499 VFX Score
 RONIN	500 to 3,999 VFX Score
 WARLORD	4,000 to 9,999 VFX Score
 LEGEND	10,000 to 29,999 VFX Score
 TITAN	30,000 VFX Score and above



All clients are placed in the **VANGUARD** tier upon completing KYC verification and confirming their phone number.



TIER UPGRADE CONDITIONS

Clients will be upgraded once their VFX Score exceeds the threshold for the next tier.

EXAMPLE:

A client reaching 500 VFX Score will be promoted from **VANGUARD** to **RONIN**.



TIER DOWNGRADE CONDITIONS

If a client has no eligible trading activity on their Standard or VIP accounts for 7 to 30 consecutive calendar days, their current tier will be downgraded by one level.

CURRENT TIER → NEW TIER	INACTIVITY PERIOD
Ronin → Vanguard	30 days
Warlord → Ronin	20 days
Legend → Warlord	10 days
Titan → Legend	7 days

HOW TO EARN **VFX SCORE**

Clients can earn VFX Score based on their trading activity.

VFX Score is calculated based on completed trading volume (Lot size), trading instrument, and customer tier.

The current VFX calculation multipliers for different Instruments are presented in the table below:

LEVEL	OTHER INSTRUMENTS (PER LOT)	GOLD (PER LOT)	BITCOIN (PER LOT)
Vanguard	1	3	5
Ronin	1.5	4.5	7.5
Warlord	2	6	10
Legend	2.5	7.5	12.5
Titan	3	9	15



OTHER INSTRUMENTS

All other trading symbols are calculated as Other Instruments, except for the following:

- IRT (Domestic Market)
- Stocks
- Cryptocurrencies



NOTES

- IRT symbols and stocks are not eligible.
- Only Bitcoin qualifies among crypto symbols which is calculated separately according to the Bitcoin multiplier.

REWARD **RECEIVING RULES**

Reward eligibility is based on the customer's accumulated Trading VFX Score.

Customers earn VFX Score through eligible trading activity according to their trading volume and tier multiplier. Deposits do not contribute to VFX Score calculation.

$$\text{VFX SCORE} = \text{Trading Volume (Lot)} \times \text{Tier Multiplier (according to Table)}$$

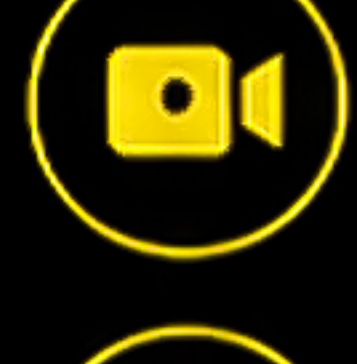


EXAMPLE:

If a customer at the **Legend** level trades **2 lots of XAUUSD**:

$$\text{VFX SCORE} = 2 \times 7.5 = 15$$

IMPORTANT NOTES

-  VFX Score and multipliers may be changed by the company.
-  Only closed and approved trades are eligible.
-  VFX Scores are automatically calculated.
-  Only Standard and VIP accounts are eligible.
-  Only trades open for at least 100 seconds qualify.
-  Customers should provide a short video when receiving gifts.
-  Aron Groups reserves the right to review, adjust, or revoke VFX Scores and related benefits in case of violations, misuse, incorrect allocation, or technical issues.
-  In case a selected product is unavailable, the Customer Club may offer a similar product or a suitable alternative with comparable value and features.
-  Customers are responsible for providing complete and accurate contact information, phone number, and delivery address. Rewards will be delivered based on the information provided by the customer.
-  The terms, conditions and reward procedures may be subject to changes during special campaigns or promotional events with prior notice.
-  Submitting a reward request does not guarantee final approval. All requests will be reviewed based on Customer Club rules and the accuracy of the allocated VFX Scores before final confirmation.



PRODUCT DELIVERY RESTRICTIONS

Due to legal regulations and import or distribution restrictions, delivery of some products may not be possible in all regions.

The company may substitute products or arrange alternative delivery options with the customer.

Delivery times may vary depending on product availability, delivery location, and operational conditions.

